

Missouri Recovery Update for March 30 - April 8 Disaster Severe Storms, Straight-line Winds, Tornadoes, and Flooding

November 8, 2025

Key Messages

- If your home or personal property sustained damage in the **March 30–April 8** Missouri disaster, you can apply for FEMA assistance.
- Designated counties are **Bollinger, Butler, Cape Girardeau, Carter, Cooper, Dunklin, Howell, Iron, Mississippi, New Madrid, Oregon, Ozark, Reynolds, Ripley, Scott, Shannon, Stoddard, Vernon, Washington and Wayne.**
- If the damage is not covered by insurance, FEMA may be able to provide money to help you pay for home repairs, a temporary place to live, essential personal property that was destroyed and other needs. FEMA assistance money does not have to be repaid.
- The fastest way to apply is at DisasterAssistance.gov or by calling **800-621-3362**. You can also download and use the [FEMA app](#).
- The deadline to apply is **December 22, 2025**.

Disaster Recovery Centers

Disaster Recovery Centers (DRCs) will be open **November 6–8** in **Cooper, Dunklin, Oregon, Reynolds, Stoddard, and Vernon counties**, and starting **November 10** in **Cape Girardeau, New Madrid, Oregon, Ozark, Scott, Shannon, and Washington counties**. All locations will be closed on November 11 in observance of Veterans Day. At all locations, FEMA and the U.S. Small Business Administration will help impacted residents with their disaster assistance applications, answer questions, and upload required documents.

What You Can Do at a Disaster Recovery Center

- Apply for assistance.
- Learn the status of your FEMA application.
- Understand any letters you get from FEMA.
- Ask for home repair money and rental assistance.
- Get answers to questions or resolve problems.
- Get referrals to agencies that may offer other assistance.
- Learn about Small Business Administration (SBA) loan programs.

What to Bring to a Disaster Recovery Center

- If insured, the policy number or the agent and/or the company name.
- A current phone number and email address.
- Your address at the time of the disaster and the address where you are now staying.
- Your Social Security number.
- A general list of damage and losses.
- Banking information for direct deposit, if available.
- Receipts for disaster related items purchased (items to make repairs to home, hotel receipts, etc.)



FEMA



Disaster Recovery Centers (DRCs) Open from November 6–8

DRC Locations	DRC Hours of Operation
Cooper County Pilot Grove Community Center 300 Progress Avenue Pilot Grove, MO 65276	November 6: 11:00 a.m. - 6:00 p.m. November 7- 8: 8:00 a.m. - 6:00 p.m.
Dunklin County Administration Office 200 E. 2nd Street Kennett, MO 63857	November 6: 11:00 a.m. - 6:00 p.m. November 7-8: 8:00 a.m. - 6:00 p.m.
Oregon County Oregon County Courthouse 1 Court Square Alton, MO 65606	November 6: 11:00 a.m. - 3:30 p.m. November 7-8: 9:00 a.m. – 3:30 p.m.
Reynolds County Reynolds County Library 2306 Pine Street Centerville, MO 63633	November 6: 11:00 a.m. - 3:30 p.m. November 7: 8:30 a.m.- 3:30 p.m. November 8: 9:30 a.m. - 11:30 a.m.
Stoddard County Bootheel Regional Planning Commission 105 East North Main Street Dexter, MO 63841	November 6: 11:00 a.m. - 6:00 p.m. November 7-8: 8:00 a.m. - 6:00 p.m.
Vernon County Nevada Community Center 200 N. Ash Street Nevada, MO 64772	November 6: 11:00 a.m. - 6:00 p.m. November 7-8: 8:00 a.m. - 6:00 p.m.

Disaster Recovery Centers (DRCs) Open Starting November 10

DRC Locations	DRC Hours of Operation
Cape Girardeau County Cape Girardeau EOC 3555 Veterans Memorial Drive Cape Girardeau, MO 63701	November 10: 11:00 a.m. – 4:00 p.m. November 11: Closed for Veterans Day November 12: Closed at this location. See below for alternate location. November 13-15: 8:00 a.m. – 4:00 p.m.
Cape Girardeau County Jackson Area Chamber of Commerce 1846 E. Jackson Blvd. Jackson, MO 63755	November 12: 9:00 a.m. – 6:00 p.m.
New Madrid County New Madrid Community Center 1199 Mill Street New Madrid, MO 63869	November 10: 11:00 a.m. - 3:30 p.m. November 11: Closed for Veterans Day November 12 - 13: 8:30 a.m. - 3:30 p.m.
Oregon County Oregon County Courthouse 1 Court Square Alton, MO 65606	November 10: 9:00 a.m. - 3:30 p.m.
Ozark County Ozark County Courthouse 1 Court Square Gainesville, MO 65655	November 10: 11:00 a.m. - 3:30 p.m. November 11: Closed for Veterans Day November 12 - 13: 8:30 a.m. - 3:30 p.m.
Scott County First Assembly Church	November 10: 11:00 a.m. – 4:00 p.m. November 11: Closed for Veterans Day

312 Dearborn Street Scott City, MO 63780	November 12 - 13: 8:00 a.m. - 4:00 p.m.
Shannon County Cornerstone Church 7137 Oak Street Birch Tree, MO 65438	November 10: 11:00 a.m. – 3:30 p.m. November 11: Closed for Veterans Day November 12 - 13: 8:30 a.m. – 3:30 p.m.
Washington County Potosi City Hall 121 East High Street Potosi, MO 63664	November 10: 11:00 a.m. – 4:00 p.m. November 11: Closed for Veterans Day November 12 - 13: 8:00 a.m. – 4:00 p.m.

How to Apply with FEMA

- Visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance)
- Call the FEMA Helpline at 800-621-3362.
- Use the [FEMA app](#).

Provide Copies of Repair Bills and Receipts

- Give FEMA copies of receipts for disaster-related purchases (items to make repairs to home, hotel receipts, etc.).
- Provide contractor estimates or invoices for repairs.
- Stay in touch with FEMA.

What to Expect After Applying

- A FEMA inspector may contact you to schedule a home inspection.
- This inspection is required for FEMA to verify damage reported on your application.
- FEMA inspectors will know your FEMA case number, present their FEMA ID, and never ask for or accept money.
- If you have insurance, be sure to file your claim first. FEMA will not be able to consider you for assistance until you provide insurance documentation, such as a settlement letter or denial letter.
- FEMA will send you a determination letter by mail or email. You choose how to receive communications from FEMA when you apply for assistance.
- **Read the letter carefully.** If the letter from FEMA says your application cannot be approved, it does not mean you're denied. FEMA may just need additional information. The letter will explain how to appeal the decision.
- You can track your application and upload documents through FEMA's online system. To do this, create an online account by visiting [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance).

How to Verify Home Ownership or Occupancy

FEMA will ask for proof your home was your primary residence during the March 30–April 8 disaster incident period.

Official documents for Homeowners

- The original deed or deed of trust to the property
- A mortgage statement or escrow analysis
- Property tax receipt or property tax bill
- Manufactured home certificate or title

Documents for Renters

- Utility bills, bank or credit card statements
- Written lease agreement
- Rent receipts
- Employer’s statement
- Public official’s document

How to Appeal

- If you disagree with FEMA’s decision on your application, you may appeal.
- Submit an appeal form or write an appeal letter within 60 days of the date of the decision letter.
- To appeal and submit documentation, you may visit a Disaster Recovery Center or go online to DisasterAssistance.gov.

U.S. Small Business Administration (SBA)

SBA’s Disaster Loan Outreach Centers (DLOC) serve as one-stop shops for SBA disaster assistance. These centers provide in-person support with SBA disaster loan applications, help applicants check their loan status, and offer guidance on funds available to businesses, nonprofits, homeowners, and renters impacted in a declared disaster area.

SBA LOCATIONS	HOURS OF OPERATION
SBA Disaster Loan Outreach Center Jackson Chamber of Commerce 1846 E. Jackson Blvd Jackson, MO 63755	Monday-Friday: 9:00 a.m.- 6:00 p.m. Saturday and Sunday: Closed Closed November 11, 2025, in observance of Veterans Day.
SBA Disaster Loan Outreach Center Carter County Courthouse 1122 Main Street Van Buren, MO 63965	Monday-Friday: 9:00 a.m.- 4:00 p.m. Friday: 10:00 a.m. - 4:00 p.m. Saturday and Sunday: Closed Closed November 11, 2025, in observance of Veterans Day.
SBA Disaster Loan Outreach Center Franklin P. Norman Community Center 200 North Ash Street Nevada, MO 64772	Monday-Friday: 9:00 a.m.-6 p.m. Saturday and Sunday: Closed Closed November 11, 2025, in observance of Veterans Day.

To apply online, visit sba.gov/disaster. Applicants may also call SBA’s Customer Service Center at **(800) 659-2955** or email disastercustomerservice@sba.gov for more information on SBA disaster assistance. For people who are deaf, hard of hearing, or have a speech disability, please dial 7-1-1 to access telecommunications relay services.